

# COMMERCIAL SERVICING/MONITORING & REACTIVE SUPPORT



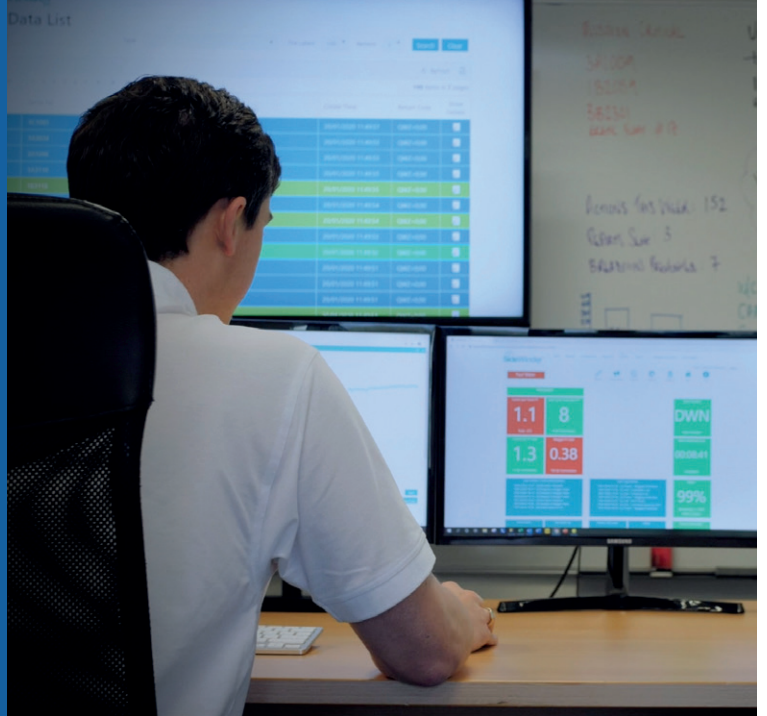
*'Certified Installer'*  
**SideWinder**<sup>™</sup>  
Tech

**PPS**

# WHY PPS

## • REMOTE MONITORING

We are at the forefront of technology with the SideWinder Tech™ pump monitoring system, which allows us to actively live monitor the condition of pumps from our in house Operations Centre 24/7/365. We can detect potential pump failures before they happen.



## • COMMUNICATION

We ensure you will always have one point of contact throughout the complete process. All our service team are trained to understand your requirements and have an in depth product knowledge. Our intelligent mobile workforce management system allows us to report back to the office with pictures, live job progress and report any issues as the job is being undertaken.



## • HEALTH AND SAFETY

We work to the highest of health and safety standards and we are Safe Contractor approved. We provide risk assessments and method statements for all jobs we undertake. All our engineers are trained above the 'industry standard'.

## • CLIENT CARE

We offer service contracts that can be tailor made to your requirements. Monitored and unmonitored contracts are available to give you total peace of mind that your equipment will not let you down causing costly repairs, loss of business and disaster recovery.



## • TECHNOLOGY

Our in house R&D team constantly develop new and exciting products that challenge the existing products in the market. We ensure our customers have access to products that are innovative, built to the highest standard and competitively priced.

# OUR SOLUTIONS



## PUMPS & ACCESSORIES

- Pumps & Pump Stations
- Control Panels & High Level Alarms
- Battery Backups
- Remote Monitoring Systems

## INSTALLATION & COMMISSIONING

- Pre-Install Site Survey
- Installation
- Commissioning



## SERVICING & MAINTENANCE

- Full Condition Survey
- Tailor Made Service Contracts (LCom)
- One Off PAYG Servicing

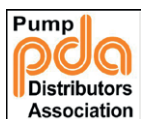
## BREAKDOWNS

- 24/7 Call Out Facility
- Tanker & Jetting
- Remedial Works (Fabrication & Electrical)



## REMOTE MONITORING

- Remote Monitoring Devices
- SideWinder Tech™ Remote Monitoring Software
- 24/7/365 Peace of Mind
- Operations Centre



## AREAS WE COVER

Our head office is between London & Cambridge, however our engineers work from hubs throughout England. The map below details the vast area we cover (dark blue). For services in Scotland and Ireland, please contact us for local approved agents.



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