

# THREE REASONS WHY YOUR BASEMENT PUMPS NEED REGULAR SERVICING...



*'Certified Installer'*  
**SideWinder**<sup>™</sup>  
Tech

**PPS**

CUSTOMER FOCUS  
COMMITMENT  
PASSION



## WHY CHOOSE A PPS SERVICE PLAN?

- WE'VE BEEN SERVICING BASEMENT PUMPS FOR WELL OVER 10 YEARS!
- WE ALREADY PROVIDE PEACE OF MIND TO OVER 3,000 PROPERTY OWNERS THROUGHOUT THE UK.
- WE'RE AVAILABLE 24/7/365.
- WE EMPLOY HIGHLY TRAINED & FULLY QUALIFIED ENGINEERS WHO WORK TO THE HIGHEST OF HEALTH & SAFETY STANDARDS.
- OUR VANS ARE FULLY STOCKED WITH ALL SPARES REQUIRED TO COMPLETE MOST WORK DURING A SINGLE VISIT.
- WE ARE A SIDEWINDER TECH CERTIFIED INSTALLER, THE ONLY SOFTWARE TO ALLOW PREDICTIVE MAINTENANCE & REMOTELY MONITOR YOUR EQUIPMENT 24/7.
- BOOKINGS WHEN THEY SUIT YOU.

**1** YOUR WARRANTY GIVEN FROM YOUR BASEMENT INSTALLER DEPENDS ON IT

**2** YOUR BUILDING & CONTENTS INSURANCE MAY REQUIRE IT

**3** IT IS YOUR BEST DEFENCE AGAINST FLOODING & WATER DAMAGE



# WHICHEVER PLAN YOU CHOOSE...



## YOU'LL HAVE TOTAL PEACE OF MIND

OUR PLANS	MOST POPULAR		
	PUMPLITE	PUMPSMART	PUMPSMART+
24 Hour Off-Site Remote Pump Monitoring by SideWinder Tech™	✗	✓	✓
SMS / Email Pump Alerts Including A Monthly Health Report	✗	✓	✓
Service Visits (per year)	One	Dynamic*	Dynamic*
Call Outs / Breakdowns Included	✗	✗	✓
Lifetime Warranty On Pumps & Accessories	✗	✗	✓
Replacement Parts inc. High Level Alarms & Battery Backups	10% Off†	10% Off†	Free
24/7/365 Helpline	✓	✓	✓
Price per Month (Un-Monitored)	From £21	From £42	From £52
Price per Month (Monitored)	-	From £39	From £49
Initial Contract Term	24 Months	24 Months	24 Months

To be eligible for the monitored PumpSmart and PumpSmart+ plans, a SideWinder Tech™ device must be installed on the premises i.e. AlertMaxx2. We can supply and install a SideWinder Tech™ device for an additional charge at your request, subject to an initial site survey, Wi-Fi set up and sufficient signal. All service plans are subject to an initial service, at a cost starting from £276.00, in order to assess the premises and ensure the pump systems and equipment are in full working order prior to a service plan being entered into.

\*Dynamic servicing includes at least one guaranteed service per year.

†The PumpLite and PumpSmart plans include a 10% discount on retail prices, not including VAT. The PumpSmart+ plan only covers free replacement parts manufactured by PPS.

Prices quoted for PumpLite are for one Delta standard pump station only. Prices quoted for PumpSmart and PumpSmart+ are based on a standard Delta Dual V3 groundwater pump station and a single Delta Foul V3 pump station. Prices are subject to change depending on health and safety requirements of the premises. Upfront payment may be required. Prices may go up during your subscription. All prices quoted include VAT and have a minimum 24 month (2 year) term payable by direct debit and are subject to an early termination charge. For a personalised quote, please contact us on 0330 9000 999.

We do not cover the following within any service plans, major pump station cleans (including hire of tanker/jetter), blockages due to abuse of the system, build-up of waste, maintenance to incoming pipework or discharge pipework, incorrect installation by a third party, inability to lift manhole covers and inability to service due to access issue at the property, excessive build-up of washing powder due to using powder rather than liquid and cleaning of the drainage system.

Please contact us or see our website ([www.ppspumps.com](http://www.ppspumps.com)) for full terms and conditions. Our plans cover England and Wales residential customers only.

### WHAT IS DYNAMIC SERVICING?

The SideWinder Tech™ remote monitoring system defines a service interval specific to your equipment and how it is being used. We label it **'dynamic'**, the artificially intelligent software adapts servicing intervals based on the live operational pattern of your equipment.

Choose to benefit from one of our remotely monitored service plans, increase the lifespan of your equipment and make a cost saving on the price of your plan too!

### READY TO SIGN UP...

Visit [www.ppspumps.com/service-plans](http://www.ppspumps.com/service-plans).

Complete the online form, sit back and wait for us to contact you.

### NOT QUITE READY?

Call one of our dedicated Service Representatives on **0330 9000 999** who will be happy to answer any of your questions in the mean time.



## DON'T JUST TAKE OUR WORD FOR IT, TAKE OUR LOYAL CUSTOMER'S...

"I THINK YOU ARE AN EXCELLENT COMPANY  
— THE BEST PART IS YOUR CUSTOMER CARE  
AND RESPONSIVENESS. ONE OF THE BEST!"  
NATHANIEL P.

"BEST COMPANY IN LONDON  
ALWAYS ON TIME AND HELPFUL!"  
CHARLOTTE S.

"EXCEPTIONAL SERVICE FROM  
BEGINNING TO END. THANK YOU!"  
DEBORAH H.



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